

Webinar on

Successfully Dealing With Difficult People: The 5 Most Difficult Types of People And How To Effectively Approach Them

Learning Objectives

- Motivate and direct the employees you rely on—even when they don't share your values*
- Adjust your management and personal style to the needs of different situations*
- Get more done by using the appropriate delegation techniques for any given situation*
- Resolve conflict more effectively in a wide variety of situations*
- Turn difficult people and poor performers into team players*
- Win the cooperation and trust of everyone in your organization*



Increase your confidence, leadership skills and personal and professional satisfaction in your job

Use coaching to guide and direct your team members to improving performance

Would you benefit by understanding how to even more effectively motivate and direct the people you rely on?

Would you like to be better at delegating?

How about an opportunity to understand how to turn difficult people and poor performers into team players?

If you answered “yes” to any of these questions, then come to laugh, listen and learn as Chris DeVany leads us all through those important topics, key questions and answers we all need to be able to address effectively to improve our team members’ and team’s performance!

This webinar covers how can you resolve conflicts less painfully, delegate critical tasks more efficiently, energize your employees and transform resistance into support?

PRESENTED BY:

Chris DeVany is the founder and president of Pinnacle Performance Improvement Worldwide, a firm which focuses on management and organization development. His book, "90 Days to a High-Performance Team", published by McGraw Hill and often accompanied by in-person, facilitated instruction, has helped and continues to help thousands of executives, managers, and team leaders improve performance.

On-Demand Webinar

Duration : 90 Minutes

Price: \$200

Webinar Description

How can you resolve conflicts less painfully, delegate critical tasks more efficiently, energize your employees and transform resistance into support?

Adjusting your management and personal styles to complement the culture of your workgroup and your company as a whole can be the catalyst that motivates your teams to heightened productivity. Utilizing extensive practice in the principles of emotional intelligence, *Successfully Managing People* underscores the importance of self-awareness in developing sensitivity to and better communication with others. You'll leave this three-day seminar well versed in the most effective methods for dealing with difficult people...winning cooperation and trust...and ensuring that your people's values and your organization's goals are in sync.

As enterprises have been growing far and wide, often international in scope, we find ourselves as executives and managers with our talent spread farther and farther, often at dozens and hundreds of locations. How do we 'get a better handle' on all this?



Who Should Attend ?

CEO

Senior Vice President

Vice President

Executive Director

Managing Director

Regional Vice President

Area Supervisor

Manager



To register please visit:

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